

Dalnet Study Group
October 7, 1985

PRESENT: J. Williams (WSU) Chair, D Adams (Botsford) F. Buckley (DPL)
E Hitchingham (OU) B Johnson (HH) Jill Skonieczny (MCH)
N. Skowronski (UD) J. Smith (WBH)

CSC PROJECT TEAM: Louise Bugg and Jim Williams met on Oct. 2 with four people from the CSC at Wayne who will constitute the NOTIS Project Team. Art Gloster will head the team. It will visit the University of Illinois at Chicago to see the MVS operation of NOTIS software. NOTIS will deliver the software in an install mode in late November or early December. The CSC must be able to accept NOTIS software at that time. "PROFS" is on the IBM4381 which now belongs to the Library. The Library will charge rent if "PROFS" is not removed by the time we want to install NOTIS software. Operations software must be in place by late November.

Jim Williams also talked with Jim Simmons who does billing at CSC and went over the list of billing elements. DALNET members will be billed by the Library not by CSC..

NOTIS NEGOTIATIONS: P Spyers-Duran, J. Williams, L. Bugg A. Gloster (CSC) and M Kiley (Legal) met with Jane Burke of NOTIS to negotiate the contract on Oct. 1. Fran Buckley represented DALNET libraries at the meeting. Wayne had prepared a draft contract (including a wish list) which was examined point by point during negotiations. Jim Williams considers that it was a very successful negotiating session.

At the October 7 meeting of the DALNET Study Group members were provided with a copy of the draft contract. Fran Buckley reviewed it for the members and explained changes that were made during the meeting with Jane Burke. A revised draft will be sent to Notis' lawyers in Chicago this week. All items in the contract were not necessarily approved at the Oct 1 session; some are things we want and are running them by the lawyers at NOTIS to see if they will accept them.

Among the important points that were discussed with Jane Burke (Roman numerals parallel those in the contract):

- I. Definition of a "bug" will be added to the list of definitions.
 - II. "Binding arbitration" is to be used in case of ambiguity. This is not usually included in such contracts but we should like it. It is therefore included in the version of the agreement sent to NOTIS'S lawyers.
 - VI. Software and documentation is to be delivered, installed and initially tested by December 1. Two sets of printed documentation are to be supplied.
- Jane Burke indicated that NOTIS is not happy with multi-institutional use of a single NOTIS system.

Conditions covering the provision of a leader for each institution or processing center were outlined. A loader program will be written for Wayne at a maximum cost of \$5000. Subsequent loader programs written for other DALNET institutions should be less expensive. Botsford's situation is problematical since its cataloging is MARCIVE rather than OCLC.

Training--There will be no direct provision by NOTIS of training days for DALNET personnel. NOTIS prefers to train only a few key people who will then train others. Eileen Hitchingham asked if some of the training sessions by NOTIS could be videotaped for later use by DALNET personnel.

Correction of errors and defects in software should be done "within 24 hours of notification" according to our draft contract. Jane Burke could not agree to this. She said that they needed a dump of data involved in the transaction. Correction would be expected 24 hours after they received the data.

VII. Restricted use of software. Use of the license may be transferred to a successor organization or extended to additional members of DALNET who may join later.

VIII. Acceptance and Payment. A detailed acceptance and payment schedule listed by function is included in the agreement. Initial payment is \$45,000. when software is installed and tested by December 1. Additional subsystem software is due at 60 day intervals. Payment of \$10,000. per subsystem may be held back if delivery schedule is not maintained.

IX. This section "Additional Development by Vendor" is our "wish list". The enhancements that we want are listed in order of importance. Items 1-3 (index redesign, circulation financial component and the Harvard acquisition enhancements are most important and are subject to the heaviest penalties if not provided promptly (withholding maintenance payment plus \$10,000 per function). Lesser penalties will be exacted for the remaining items. OCLC link is not included but a breach of contract will result if it is not available since it is part of our RFP. We should like a booking module but Jane Burke doubts it will ever be available (unless we want to develop it) since there is limited interest among other users. Electronic mail and changing circulation parameter tables without programmer intervention are not likely to become part of the system.

XII. Performance guarantees. Maintenance of a satisfactory response time as set forth in the contract for the whole system is an important concern to DALNET members. We need a strong clause to ensure acceptable response time for a system large enough to support us all. Who will take the responsibility of guaranteeing performance CSC or NOTIS or will they just bounce it back and forth? We shall be at 350 terminals in the 3rd year of the contract and will then require a larger CPU. Capital savings we realize now will be spent then.

James Williams will bring a draft service agreement and by-laws to the meeting on October 14.

Submitted by:
Joan Smith