



OAKLAND
COMMUNITY
COLLEGE

ANALYSIS OF
WOMENCENTER - 1998 DATA

Prepared by:

*The Office of Institutional Research
December 1998*

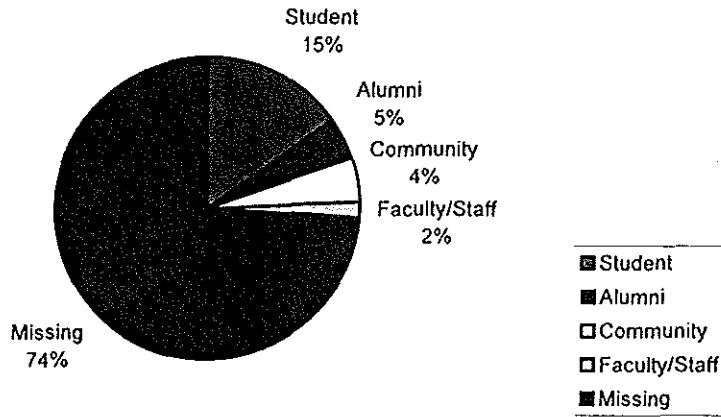
NOTE:

The following report contains an analysis of the data provided by the *Womencenter Tracking Forms* for the months of January 1998 through November 1998. Caution should be used when utilizing this data due to inconsistencies and lapses in record keeping. A large number of data points were missing. It's use should be primarily to obtain a sketch of the type of client served by the Womencenter, services and programs offered, and common outcomes of contact with the center.

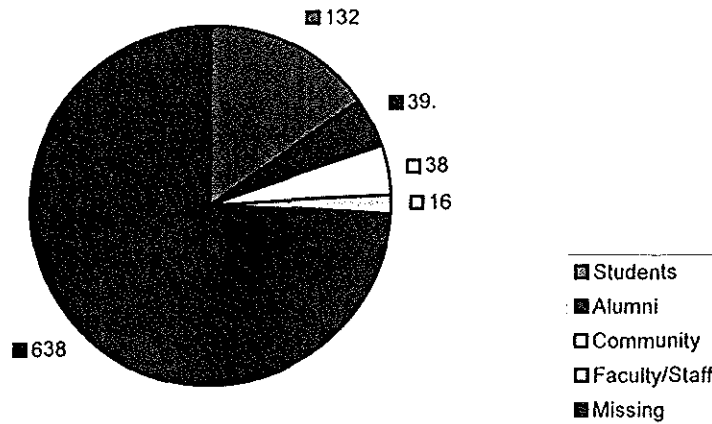
This results have been used to formulate a re-designed *Womencenter Tracking Form* that will provide a more comprehensive picture of the Center.

Oakland Community College
Womencenter (1998) - Who are our clients?

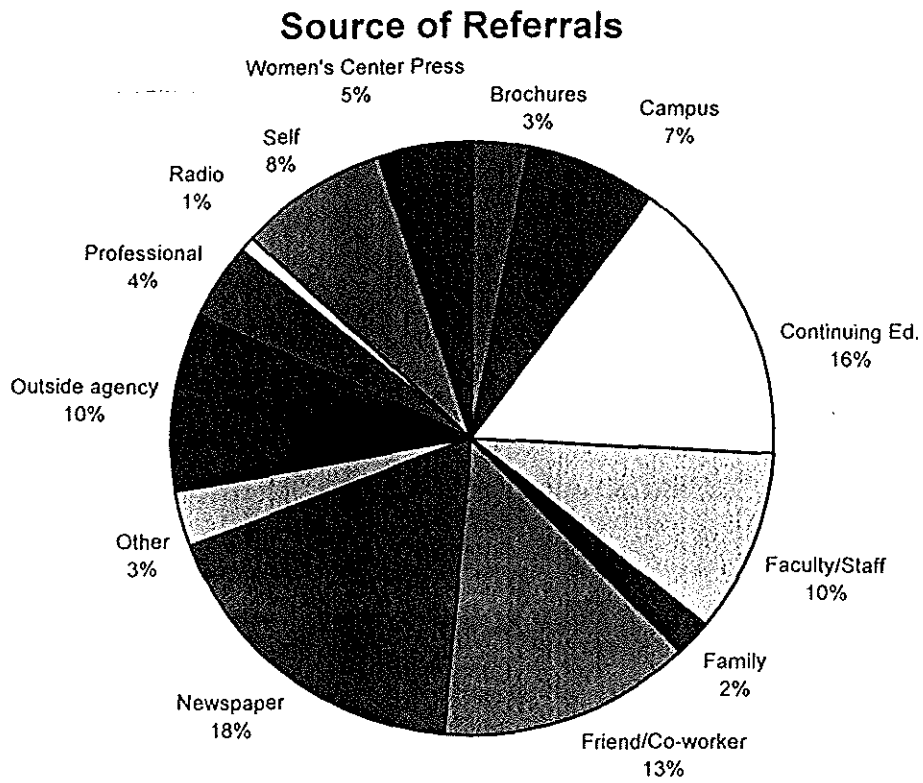
Who are our clients? - Percentage



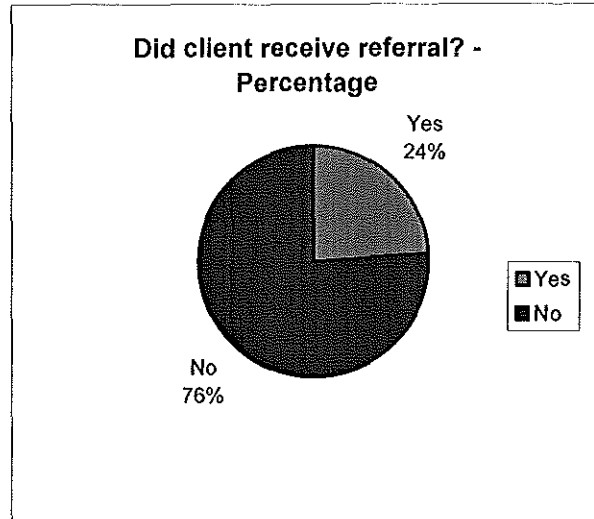
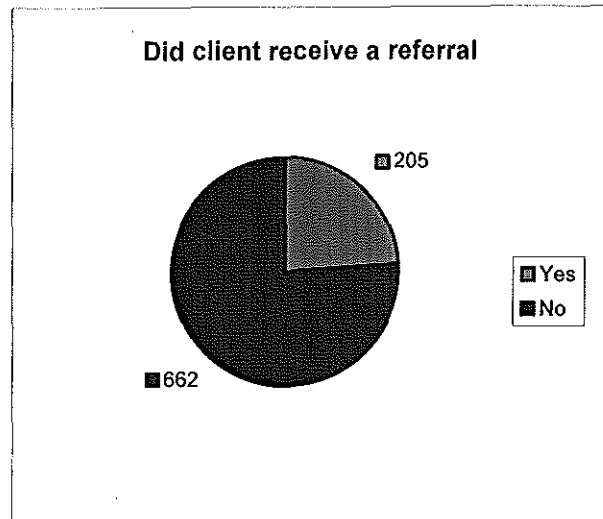
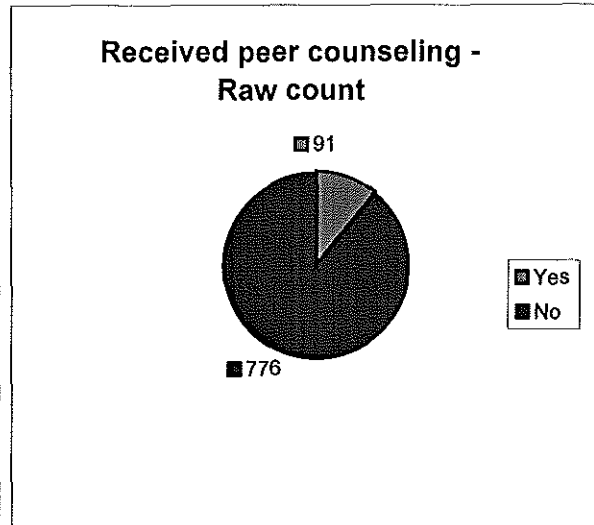
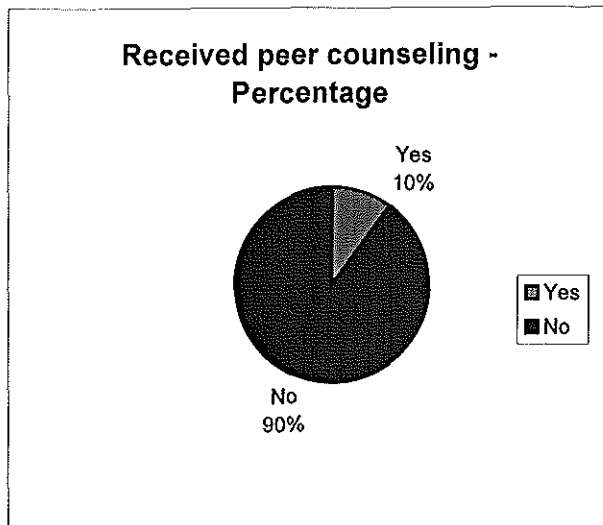
Who are our clients? - Raw count



Oakland Community College
Womencenter (1998) - Source of referrals

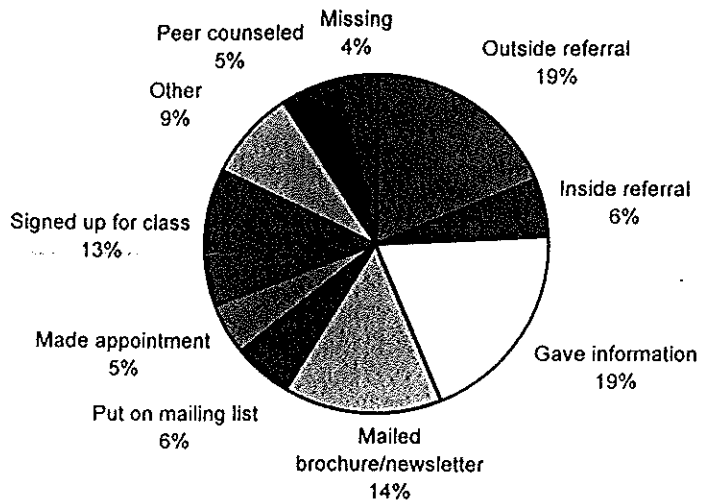


Oakland Community College
Womenscenter (1998) - Peer Counseling and Referrals

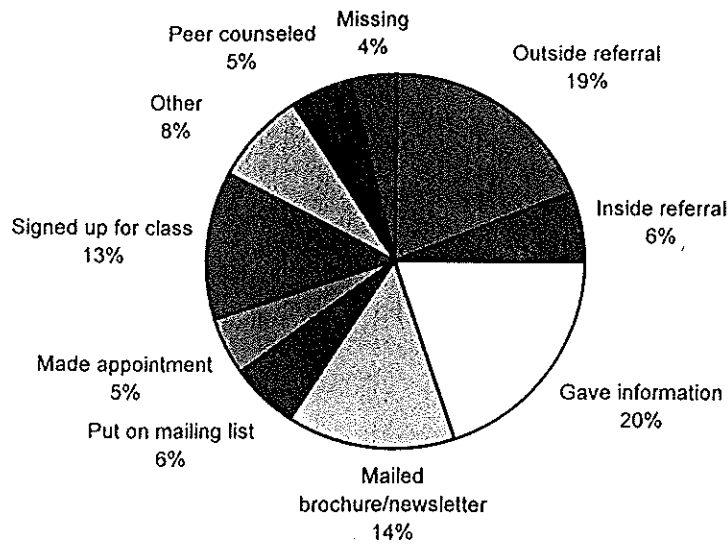


Oakland Community College
 Womencenter (1998) - Outcome of Contact

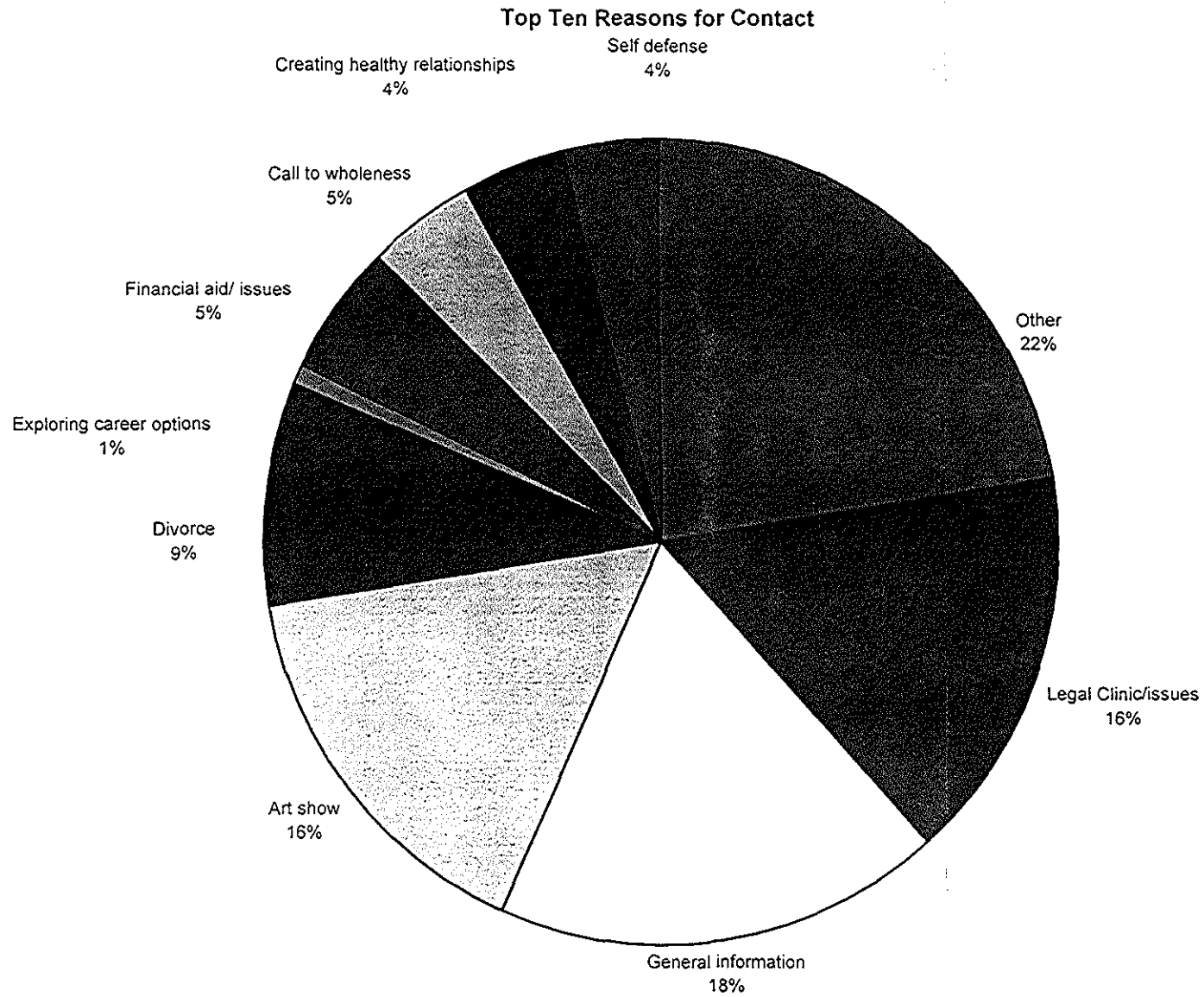
Outcome of Contact - Percentage



Outcome of Contact - Raw count

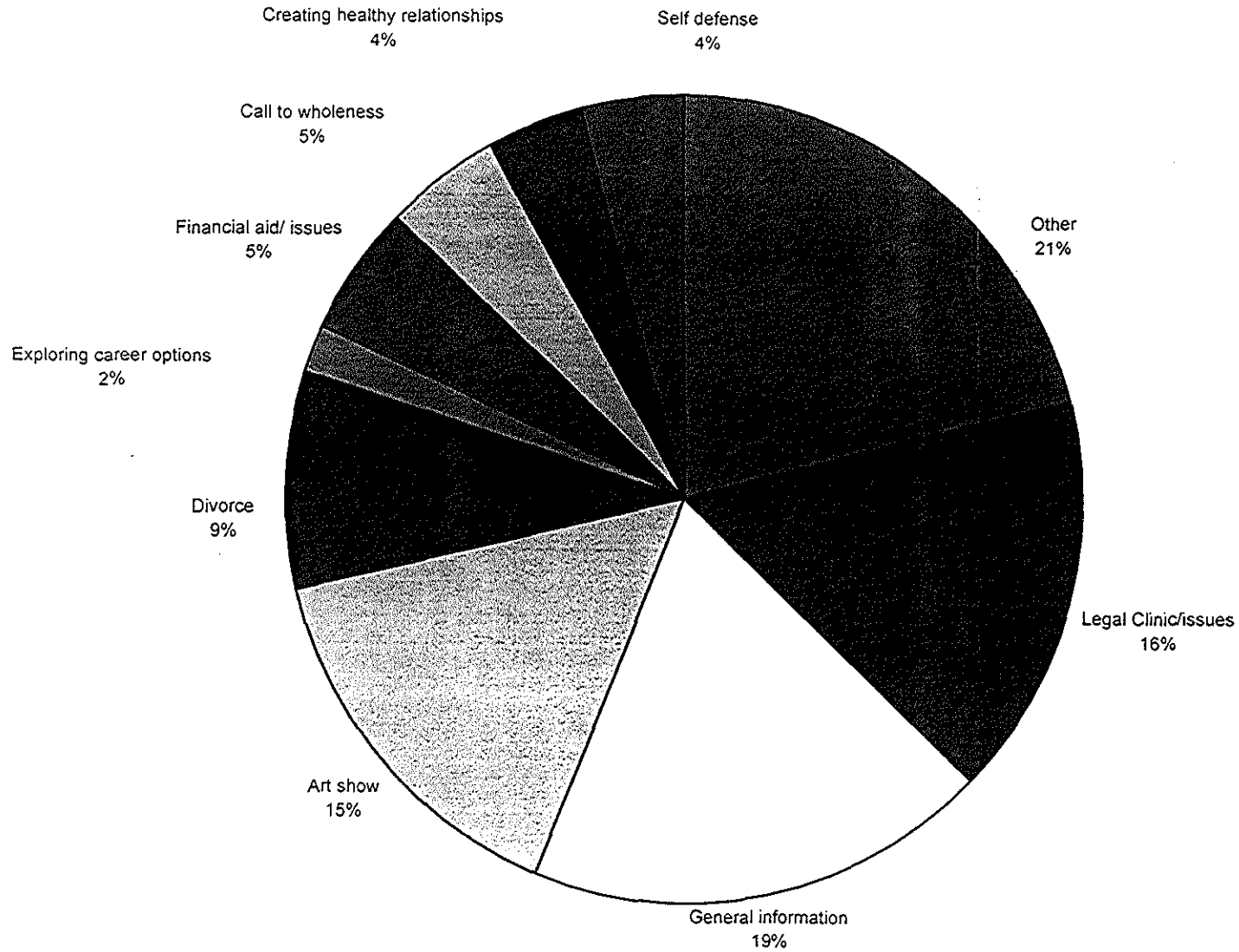


Oakland Community College
Womenscenter (1998) - Top Ten Reasons for Contact



Oakland Community College
Womenscenter (1998) - Top Ten Reasons for Contact

Top Ten Reasons for Contact



	month	d
1	1	
2	1	
3	1	
4	1	
5	1	
6	1	
7	1	
8	1	
9	1	
10	1	
11	1	
12	1	
13	1	
14	1	
15	1	
16	1	
17	1	
18	1	
19	1	
20	1	

File Information

List of variables on the working file

me		Position
MONTH	month of visit Measurement Level: Nominal Column Width: Unknown Alignment: Right Print Format: F8 Write Format: F8	1
DATE	date of visit Measurement Level: Scale Column Width: Unknown Alignment: Right Print Format: F8 Write Format: F8	2
YEAR	year of visit Measurement Level: Scale Column Width: Unknown Alignment: Right Print Format: F8 Write Format: F8	3
METHOD	method of contact Measurement Level: Scale Column Width: Unknown Alignment: Right Print Format: F8 Write Format: F8 Missing Values: 9	4
	Value Label	
	1 phone	
	2 walk-in	

REASON1 reason for visit?
Measurement Level: Scale
Column Width: Unknown Alignment: Right
Print Format: F8
Write Format: F8
Missing Values: 9

5

Value	Label
1	art show
2	book group
3	cadcam
4	call to wholeness
5	creating healthy relationships
6	divorce
7	exploring career options
8	financial aid
10	general information
11	health/medical
12	incest survival
13	legal clinic
14	mother/daughter
15	mommy and me
16	open house
17	parenting group
18	peer counseling
19	resume writing
20	satanic abuse survival
21	self defense
22	self esteem
23	stress management
24	women's conference
25	women and anger
26	other1
27	assertiveness
28	other3

REASON2 reason for visit?
Measurement Level: Scale
Column Width: Unknown Alignment: Right
Print Format: F8
Write Format: F8
Missing Values: 9

6

Value	Label
1	art show
2	book group
3	cadcam
4	call to wholeness
5	creating healthy relationships
6	divorce
7	exploring career options
8	financial aid
10	general information
11	health/medical
12	incest survival
13	legal clinic
14	mother/daughter
15	mommy and me
16	open house
17	parenting group
18	peer counseling
19	resume writing
20	satanic abuse survival
21	self defense
22	self esteem
23	stress management
24	women's conference
25	women and anger
26	other1
27	assertiveness
28	other3

REASON3 reason for visit?
Measurement Level: Scale
Column Width: Unknown Alignment: Right
Print Format: F8
Write Format: F8
Missing Values: 9

7

Value	Label
1	art show
2	book group
3	cadcam
4	call to wholeness
5	creating healthy relationships
6	divorce
7	exploring career options
8	financial aid
10	general information
11	health/medical
12	incest survival
13	legal clinic
14	mother/daughter
15	mommy and me
16	open house
17	parenting group
18	peer counseling
19	resume writing
20	satanic abuse survival
21	self defense
22	self esteem
23	stress management
24	women's conference
25	women and anger
26	other1
27	assertiveness
28	other3

PEERCOUN Got peer counseling?
Measurement Level: Scale
Column Width: Unknown Alignment: Right
Print Format: F8
Write Format: F8

8

Value	Label
0	no
1	yes

REFERRAL Received referral? 9
Measurement Level: Scale
Column Width: Unknown Alignment: Right
Print Format: F8
Write Format: F8

Value	Label
0	no
1	yes

OUTCOM1 outcome of visit 10
Measurement Level: Scale
Column Width: Unknown Alignment: Right
Print Format: F8
Write Format: F8
Missing Values: 9

Value	Label
1	gave referral outside college
2	gave referral inside college
3	gave information
4	mailed brochure
5	put on mailing list
6	made appointment
7	signed up for class
8	other
10	peer counseled

OUTCOM2 11
Measurement Level: Scale
Column Width: Unknown Alignment: Right
Print Format: F8
Write Format: F8
Missing Values: 9

Value	Label
1	gave referral outside college
2	gave referral inside college
3	gave information
4	mailed brochure
5	put on mailing list
6	made appointment
7	signed up for class
8	other
10	peer counseled

SOURCE source of referral 12
Measurement Level: Scale
Column Width: Unknown Alignment: Right
Print Format: F8
Write Format: F8
Missing Values: 9

Value	Label
1	brochures
2	campus
3	continuing ed
4	faculty/staff
5	family
6	friend/co-worker
7	newspaper
8	other
10	outside agency
11	professional
12	radio
13	self
14	women's center press

TYPE type of client 13
Measurement Level: Scale
Column Width: Unknown Alignment: Right
Print Format: F8
Write Format: F8
Missing Values: 9

Value	Label
1	student
2	alumni

Frequency Table

date of visit

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	27	3.1	3.1	3.1
	2	32	3.7	3.7	6.8
	3	26	3.0	3.0	9.8
	4	31	3.6	3.6	13.4
	5	36	4.2	4.2	17.6
	6	28	3.2	3.2	20.8
	7	20	2.3	2.3	23.1
	8	28	3.2	3.2	26.3
	9	52	6.0	6.0	32.3
	10	28	3.2	3.2	35.6
	11	24	2.8	2.8	38.3
	12	40	4.6	4.6	43.0
	13	19	2.2	2.2	45.2
	14	23	2.7	2.7	47.8
	15	17	2.0	2.0	49.8
	16	20	2.3	2.3	52.1
	17	14	1.6	1.6	53.7
	18	34	3.9	3.9	57.6
	19	23	2.7	2.7	60.3
	20	32	3.7	3.7	64.0
	21	25	2.9	2.9	66.9
	22	36	4.2	4.2	71.0
	23	44	5.1	5.1	76.1
	24	34	3.9	3.9	80.0
	25	25	2.9	2.9	82.9
	26	25	2.9	2.9	85.8
	27	36	4.2	4.2	90.0
	28	32	3.7	3.7	93.6
	29	30	3.5	3.5	97.1
	30	19	2.2	2.2	99.3
	31	6	.7	.7	100.0
	Total	866	99.9	100.0	
Missing	System	1	.1		
Total		867	100.0		

month of visit

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	103	11.9	11.9	11.9
	2	81	9.3	9.3	21.2
	3	107	12.3	12.3	33.6
	4	77	8.9	8.9	42.4
	5	54	6.2	6.2	48.7
	6	49	5.7	5.7	54.3
	7	43	5.0	5.0	59.3
	8	52	6.0	6.0	65.3
	9	109	12.6	12.6	77.9
	10	124	14.3	14.3	92.2
	11	68	7.8	7.8	100.0
	Total	867	100.0	100.0	

year of visit

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	98	867	100.0	100.0	100.0

Frequency Table

method of contact

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1 phone	702	81.0	81.3	81.3
	2 walk-in	158	18.2	18.3	99.5
	8	4	.5	.5	100.0
	Total	864	99.7	100.0	
Missing	9	3	.3		
Total		867	100.0		

Got peer counseling?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 no	776	89.5	89.5	89.5
	1 yes	91	10.5	10.5	100.0
	Total	867	100.0	100.0	

Received referral?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0 no	738	85.1	85.1	85.1
	1 yes	129	14.9	14.9	100.0
	Total	867	100.0	100.0	

*Corrective
Y = 205
N = 662 76.9%*

outcome of visit

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1 gave referral outside college	158	18.2	19.3	19.3
	2 gave referral inside college	47	5.4	5.7	25.0
	3 gave information	166	19.1	20.3	45.3
	4 mailed brochure	121	14.0	14.8	60.1
	5 put on mailing list	49	5.7	6.0	66.1
	6 made appointment	40	4.6	4.9	70.9
	7 signed up for class	114	13.1	13.9	84.9
	8 other	74	8.5	9.0	93.9
	10 peer counseled	42	4.8	5.1	99.0
	18	4	.5	.5	99.5
	26	3	.3	.4	99.9
	29	1	.1	.1	100.0
	Total	819	94.5	100.0	
Missing	9	34	3.9		
	System	14	1.6		
	Total	48	5.5		
Total		867	100.0		

OUTCOM2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1 gave referral outside college	22	2.5	21.8	21.8
	2 gave referral inside college	7	.8	6.9	28.7
	3 gave information	16	1.8	15.8	44.6
	4 mailed brochure	13	1.5	12.9	57.4
	5 put on mailing list	21	2.4	20.8	78.2
	6 made appointment	2	.2	2.0	80.2
	7 signed up for class	9	1.0	8.9	89.1
	8 other	5	.6	5.0	94.1
	10 peer counseled	6	.7	5.9	100.0
	Total	101	11.6	100.0	
Missing	9	1	.1		
	System	765	88.2		
	Total	766	88.4		
Total		867	100.0		

source of referral

		Frequency	Percent	Valid Percent	Cumulative Percent	
Valid	1 brochures	22	2.5	3.1	3.1	
	2 campus	51	5.9	7.2	10.3	
	3 continuing ed	109	12.6	15.4	25.6	
	4 faculty/staff	67	7.7	9.4	35.1	
	5 family	16	1.8	2.3	37.3	
	6 friend/co-worker	94	10.8	13.2	50.6	
	7 newspaper	130	15.0	18.3	68.9	
	8 other	23	2.7	3.2	72.1	
	10 outside agency	72	8.3	10.1	82.3	
	11 professional	26	3.0	3.7	85.9	
	12 radio	4	.5	.6	86.5	
	13 self	59	6.8	8.3	94.8	
	14 women's center press	37	4.3	5.2	100.0	
		Total	710	81.9	100.0	
	Missing	9	146	16.8		
System		11	1.3			
Total		157	18.1			
Total		867	100.0			

type of client

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1 student	132	15.2	58.7	58.7
	2 alumni	39	4.5	17.3	76.0
	3	38	4.4	16.9	92.9
	4	16	1.8	7.1	100.0
	Total	225	26.0	100.0	
Missing	9	638	73.6		
	System	4	.5		
	Total	642	74.0		
Total		867	100.0		

reason for visit?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 0	1	.1	.1	.1
• 1 art show	102	11.8	12.7	12.8
2 book group	11	1.3	1.4	14.2
3 cadcam	3	.3	.4	14.6
• 4 call to wholeness	30	3.5	3.7	18.3
• 5 creating healthy relationships	25	2.9	3.1	21.4
• 6 divorce	58	6.7	7.2	28.7
• 7 exploring career options	28	3.2	3.5	32.2
• 8 financial aid	32	3.7	4.0	36.2
• 10 general information	118	13.6	14.7	50.9
11 health/medical	3	.3	.4	51.2
12 incest survival	17	2.0	2.1	53.4
• 13 legal clinic	104	12.0	13.0	66.3
14 mother/daughter	1	.1	.1	66.5
15 mommy and me	1	.1	.1	66.6
16 open house	1	.1	.1	66.7
17 parenting group	1	.1	.1	66.8
18 peer counseling	25	2.9	3.1	70.0
19 resume writing	6	.7	.7	70.7
20 satanic abuse survival	1	.1	.1	70.8
• 21 self defense	26	3.0	3.2	74.1
22 self esteem	18	2.1	2.2	76.3
23 stress management	5	.6	.6	76.9
24 women's conference	12	1.4	1.5	78.4
25 women and anger	10	1.2	1.2	79.7
• 26 other1	145	16.7	18.1	97.8
27 assertiveness	7	.8	.9	98.6
28 other3	9	1.0	1.1	99.8
29	2	.2	.2	100.0
Total	802	92.5	100.0	
Missing 9	55	6.3		
System	10	1.2		
Total	65	7.5		
Total	867	100.0		

reason for visit?

		Frequency	Percent	Valid Percent	Cumulative Percent	
Valid	1 art show	1	.1	2.0	2.0	
	2 book group	1	.1	2.0	4.1	
	5 creating healthy relationships	3	.3	6.1	10.2	
	6 divorce	4	.5	8.2	18.4	
	7 exploring career options	7	.8	14.3	32.7	
	8 financial aid	3	.3	6.1	38.8	
	10 general information	7	.8	14.3	53.1	
	13 legal clinic	8	.9	16.3	69.4	
	18 peer counseling	1	.1	2.0	71.4	
	19 resume writing	1	.1	2.0	73.5	
	21 self defense	2	.2	4.1	77.6	
	22 self esteem	3	.3	6.1	83.7	
	23 stress management	1	.1	2.0	85.7	
	24 women's conference	1	.1	2.0	87.8	
	26 other l	1	.1	2.0	89.8	
	27 assertiveness	4	.5	8.2	98.0	
	29	1	.1	2.0	100.0	
		Total	49	5.7	100.0	
	Missing	System	818	94.3		
Total		867	100.0			

reason for visit?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1 art show	1	.1	10.0	10.0
	8 financial aid	3	.3	30.0	40.0
	10 general information	3	.3	30.0	70.0
	18 peer counseling	1	.1	10.0	80.0
	22 self esteem	1	.1	10.0	90.0
	27 assertiveness	1	.1	10.0	100.0
		Total	10	1.2	100.0
Missing	System	857	98.8		
Total		867	100.0		