SIGN LANGUAGE

INTERPRETER TRAINING PROGRAM

NEEDS ASSESSMENT

PREPARED BY

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FOR

OAKLAND COMMUNITY COLLEGE

SEPTEMBER, 1996

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SIGN LANGUAGE INTERPRETER TRAINING PROGRAM NEEDS ASSESSMENT

EXECUTIVE SUMMARY

- Information on the need for a Sign Language Interpreting Training Program at Oakland Community College was obtained by validating and updating a Macomb Community College Needs Study conducted in the Fall of 1989 and again in 1991.
- Extensive telephone interviews, personal interviews, correspondences and Fax's confirm a definite need for <u>qualified</u> sign language interpreters.
- Increased awareness of the needs of deaf people following the 1990 Americans with Disabilities Act (ADA) should stimulate employment demand.
- Certification is available for interpreters, at a national level, through the Registry of Interpreters for the Deaf (RID).
- State qualification is available through Michigan's Quality Assurance (QA).
- Rules and ethics followed by professional interpreters
- Salary scales tend to be hourly, based on interpreter's level of certification qualification and the nature of the interpreters assignment.
- Employment opportunities are definitely available. Agencies contacted, who supply most of the contract interpreters, indicated a serious need for qualified interpreters. Many assignments go unfilled due to lack of interpreters.
- The number of deaf and hard-of-hearing in relation to the number of interpreters.
- Michigan ranks 7th in deaf population but it ranks 45th in the number of interpreters.
- Three colleges and S.E. Michigan provide Interpreter Training Programs, there are NONE in the tri-county area.

PURPOSE

The purpose of this report is to present information to assist in evaluating the need for a Sign Language Interpreter Program at Oakland Community College. There seems to be a consensus of opinion among experts in the field of interpreting that a four-year program is desirable. This program would offer a two-year Sign Language Studies program along with a two-year Interpreter Training Program (ITP) to go hand in hand. After completing the program, the student will be ready to obtain RID certification or QA qualification and be prepared for employment.

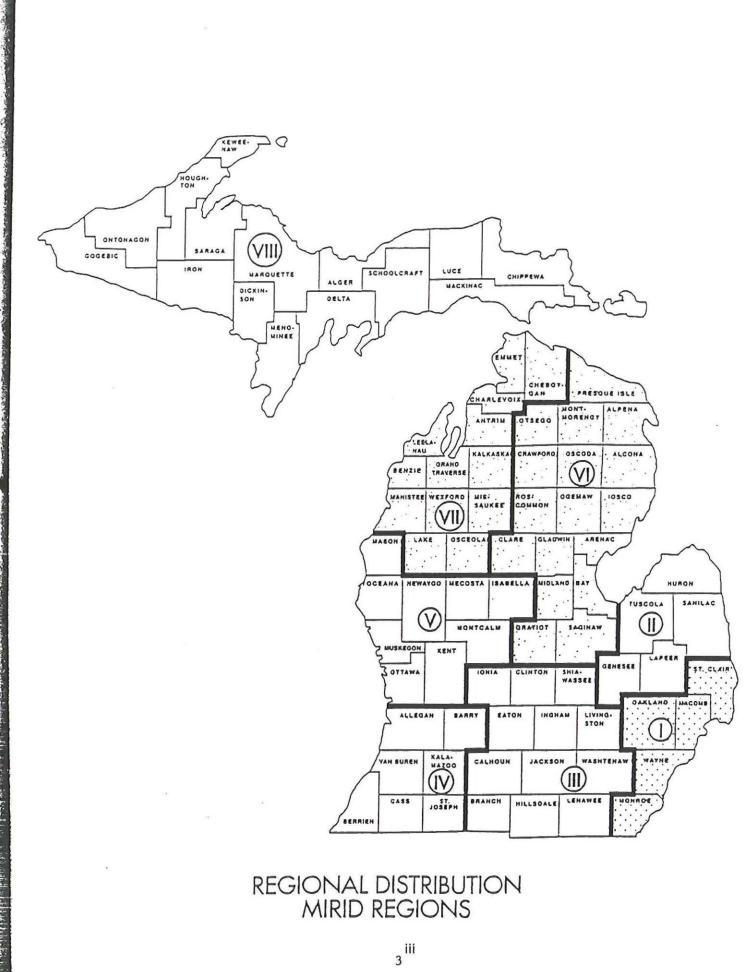
Each of the major existing programs in Michigan is listed below with a brief description of its curriculum.

MADONNA UNIVERSITY: Offers a four- year Bachelor of Arts degree with a two-year Associate Degree in the Sign Language Studies department. Associate Degree in the Sign Language Studies department.

LANSING COMMUNITY COLLEGE: Offers a two- year Associate Degree and an Associate in Arts Degree within the Communications Department with prerequisite courses in American Sign Language. The course is currently being changed to a three-year bases, which its director believes to be essential. Approximately 360 students enrolled in the Fall '96 Sign Language I, II, and III classes with 20 students enrolled in two evening sections of interpreter training.

MOTT COMMUNITY COLLEGE: Offers two degrees and one certification program in the field of sign language. The first degree is an Associate in Applied Science degree in Interpreting for the Deaf. Students in this program not only learn American Sign Language, they also learn how to interpret communication between deaf and hearing people. The second degree is an Associate in Applied Science degree in Deaf Studies. Students in this program are given foundations for working with Deaf people. In addition to learning American Sign Language, students will take some beginning interpreting classes and lecture classes dealing with the lives of deaf persons. This is a degree that would supplement other career interests such as teacher, nurse, social worker, psychologist, or any field that has contact with deaf people. The third program is a Deaf Studies Certificate. It is a one year program designed for people who wish to be able to communicate with deaf people and understand their culture.

In addition, Northwestern Michigan College offers an Associate of Arts degree within which students can focus in ASL interpreting training coursework and prepare for Michigan's Quality Assurance examinations.



QUALITY ASSURANCE AND REGISTRY OF INTERPRETERS FOR THE DEAF 1995 STATISTICS

| REGION | <u>R.I.D</u> | All Levels Q.A. |
|--------|--------------|--------------------|
| 1. | 16 | 55 |
| 2. | 20 | 28 |
| 3. | 21 | 51 |
| 4. | 15 | 22 |
| 5. | 16 | 25 |
| 6. | 17 | 20 |
| 7. | 13 | 15 |
| 8. | <u>10</u> | _7 |
| | 128 | 223 |
| | | |

These figures seem like we may have an abundance of qualified interpreters; but in fact, we don't. After calculating, the figures actually indicate 40 RID and 63 QA interpreters. The reason for this is that the same person may be counted in more than one region.

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MICHIGAN COMMISSION ON DISABILITY CONCERNS

ESTIMATED DEAF/HARD OF HEARING POPULATION BY MICHIGAN COUNTIES, 1990 ALL AGES

| COUNTIES | POPULATION | DEAF/HH | DEAF | HARD OF HEARING |
|-------------|------------|---------|--------|--------------------|
| MICHIGAN | 9,286,325 | 609,183 | 90,077 | 519,106 |
| ALCONA | 10,145 | 666 | 98 | 567 |
| ALLEGAN | 90,509 | 5,937 | 878 | 5,059 |
| ALPENA | 30,605 | 2,008 | 297 | 1,711 |
| ANTRIM | 18,185 | 1,193 | 176 | , 1,017 |
| ARENAC | 14,931 | 979 | 145 | 835 |
| BARAGA | 7,954 | 522 | 77 | 445 |
| BARRY | 50,057 | 3,284 | 486 | 2,798 |
| BAY | 111,723 | 7,329 | 1,084 | 6,245 |
| BENZIE | 12,200 | 800 | 118 | 682 |
| BERRIEN | 161,378 | 10,586 | 1,565 | 9,021 |
| BRANCH | 41,502 | 2,723 | 403 | 2,320 |
| CALHOUN | 135,982 | 8,920 | 1,319 | 7,601 |
| CASS | 49,477 | 3,246 | 480 | 2,766 |
| CHARLIEVOIX | 21,468 | 1,408 | 208 | 1,200 |
| CHEBOYGEN | 21,398 | 1,404 | 208 | 1,196 |
| CHIPPEWA | 34,604 | 2,270 | 336 | 1,934 |
| CLARE | 24,952 | 1,637 | 242 | 1,395 |
| CLINTON | 57,883 | 3,797 | 561 | 3,236 |
| CRAWFORD | 12,260 | 804 | 119 | 685 |
| DELTA | 37,780 | 2,478 | 366 | 2,112 |
| DICKINSON | 26,831 | 1,760 | 260 | 1,500 |

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| EATON | 92,879 | 6,093 | 901 | 5,192 |
|----------------|---------|--------|---------|--------|
| EMMET | 25,040 | 1,643 | 243 | 1,400 |
| GENESEE | 430,459 | 28,238 | 4,175 | 24,063 |
| GLADWIN | 21,896 | 1,436 | 212 | 1,224 |
| GOGEBIC | 18,052 | 1,184 | 175 | 1,009 |
| GRAND TRAVERSE | 64,273 | 4,216 | 623 | 3,593 |
| GRATIOT | 38,982 | 2,557 | 378 | 2,179 |
| HILLSDALE | 43,431 | 2,849 | 421 | 2,428 |
| HOUGHTON | 35,446 | 2,325 | 344 | 1,981 |
| HURON | 34,951 | 2,293 | 339 | 1,954 |
| INGHAM | 281,912 | 18,493 | 2,735 | 15,759 |
| IONIA | 57,024 | 3,741 | 553 | 3,188 |
| IOSCO | 30,209 | 1,982 | 293 | 1,689 |
| IRON | 13,175 | 864 | 128 | 736 |
| ISABELLA | 54,624 | 3,583 | 530 | 3,053 |
| JACKSON | 149,756 | 9,824 | 1,453 | 8,371 |
| KALAMAZOO | 223,411 | 14,656 | 2,167 | 12,489 |
| KALKASKA | 13,497 | 885 | 131 | 754 |
| KENT | 500,631 | 32,841 | 4,856 | 27,985 |
| KEWEENAW | 1,701 | 112 | 16 | 95 |
| LAKE | 8,583 | 563 | 83 | 480 |
| LAPEER | 74,768 | 4,905 | 725 | 4,180 |
| LEELANAU | 16,527 | 1,084 | 160 | 924 |
| ENAWEE | 91,476 | 6,001 | 887 | 5,114 |
| IVINGSTON | 115,645 | 7,586 | · 1,122 | 6,465 |
| UCE | 5,763 | 378 | 56 | 322 |
| MACKINAC | 10,674 | 700 | 104 | 597 |

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| МАСОМВ | 717,400 | 47,061 | 6,959 | 40,103 |
|--------------|-----------|--------|--------|--------|
| MANISTEE | 21,265 | 1,395 | 206 | 1,189 |
| MARQUETTE | 70,887 | 4,650 | 688 | 3,963 |
| MASON | 25,537 | 1,675 | 248 | 1,428 |
| MECOSTA | 37,308 | 2,447 | 362 | 2,086 |
| MENOMINEE | 24,920 | 1,635 | 242 | 1,393 |
| MIDLAND | 75,651 | 4,903 | 734 | 4,229 |
| MISSAUKEE | 12,147 | 797 | 118 | 679 |
| MONROE | 133,600 | 8,764 | 1,296 | 7,468 |
| MONTCALM | 53,059 | 3,481 | 515 | 2,966 |
| MONTMORENCY | 8,936 | 586 | 87 | 500 |
| MUSKEGON | 158,983 | 10,429 | 1,542 | 8,887 |
| NEWAYGO | 38,202 | 2,506 | 371 | 2,135 |
| OAKLAND | 1,083,592 | 71,084 | 10,511 | 60,573 |
| OCEANA | 22,454 | 1,473 | 218 | 1,255 |
| OGEMAW | 18,681 | 1,225 | 181 | 1,044 |
| ONTONAGON | 8,854 | 581 | 86 | 495 |
| OSCEOLA | 20,146 | 1,322 | 195 | 1,126 |
| OSCODA | 7,842 | 514 | 76 | 438 |
| OTSEGO | 17,957 | 1,178 | 174 | 1,004 |
| OTTAWA | 187,768 | 12,318 | 1,821 | 10,496 |
| PRESQUE ISLE | 13,743 | 902 | 133 | 768 |
| ROSCOMMON | 19,776 | 1,297 | 192 | 1,105 |
| SAGINAW | 211,946 | 13,904 | 2,056 | 11,848 |
| ST. CLAIR | 145,607 | 9,552 | 1,412 | 8,139 |
| ST. JOSEPH | 58,913 | 3,865 | 571 | 3,293 |
| SANILAC | 39,928 | 2,619 | 387 | 2,232 |

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|-------------|-----------|---|--------|---------|
| SCHOOLCRAFT | 8,302 | 545 | 81 | 464 |
| SHIAWASSEE | 69,770 | 4,577 | 677 | 3,900 |
| TUSCOLA | 55,498 | 3,641 | 538 | 3,102 |
| VAN BUREN | 70,060 | 4,596 | 680 | 3,916 |
| WASHTENAW | 282,937 | 18,561 | 2,744 | 15,816 |
| WAYNE | 2,111,687 | 138,527 | 20,483 | 118,043 |
| WEXFORD | 26,360 | 1,729 | 256 | 1,474 |
| TOTAL | 9,286,325 | 609,183 | 90,077 | 519,106 |
| PERCENTAGES | | 6.56% | 0.97% | 5.59% |

The prevalance rates from THE DEAF POPULATION OF THE UNITED STATES (Schein & Delk), 1974, pp.25 were used to compute the deaf and hard of hearing population. The rate for hearing impaired (deaf/hh) population is approximately 6,563 per 100,000 or 6.56% and deaf population is approximately 965 per 100,000 or .97% (almost 1%) of the general population in the North Central region. The hard of hearing figures are the differences between the deaf/hh and deaf columns.

** Note: State and local estimates are not available at this time because sample households in the national surveys are not selected to be representative of states and localities. This in unfortunate, since the allocation of resources and administration of services for this population are generally at the state and local level.

> The U.S. Bureau of the Census has not included a quesion on hearing impairment since **1930**, and no plans have been announced to include a question int 2000. However, beginning in 1995, the National Center for Health Statistics plans to change the the sampling strategy for the Health Interview Survey to allow some state and regional estimates.

> (Taken from Gallaudet University Demographic Aspects of Hearing Impairment, by Judith Holt and Sue Hotto, 1994)

DEMOGRAPHIC ASPECTS OF HEARING IMPAIRMENT GALLAUDET UNIVERSITY Judith Holt Sue Hotto Third Edition 1994

The deaf or hard-of-hearing population is estimated by the National Center for Health Statistics (NCHS) of the U.S. Department of Health and Human Services. According to their 1990 and 1991 Health Interview Surveys, approximately 20 million persons, or 8.6 percent of the total U.S. population 3 years and older were reported to have hearing problems. **

Estimate of the Prevalence of Hearing Impairments by Age Group, United States, 1990-1991

| | | Number of | |
|------------------|-------------|------------|------------|
| | | Hearing | Percent of |
| Age Group | Population | Impaired | Population |
| TOTAL | 235,688,000 | 20,295,000 | 8.6% |
| 3-17 years | 53,327,000 | 968,000 | 1.8% |
| 18-34 years | 67,414,000 | 2,309,000 | 5.4% |
| 35-44 years | 38,019,000 | 2,380,000 | 6.3% |
| 45-54 years | 25,688,000 | 2,634,000 | 10.3% |
| 55-64 years | 21,217,000 | 3,275,000 | 15.4% |
| 65 years & older | 30,045,000 | 8,729,000 | 29.1% |

Source:

National Survey for Health Statistics, Data from the National Health Interview Survey, Series 10, Number 188, Table 1, 1994.

** Note: NCHS does not collect data on persons under 3 years of age. For more information on this age group, refer to Special Education, December 1, 1995 chart.

| Source Form SE-4568Special Education December 1, 1995School Year 1995-1996Students by Diagnostic Category and by AgeDate | | | | | | | | | | ite: Apri | 1 5, 1996 | | |
|--|-------|-------|-----|--------|--------|-------|-----|-------|-------|-----------|-----------|-----|--------|
| AGE | EMI | TMI | SMI | EI | LD | HI | VI | POHI | SXI | SPEECH | PPI | Al | TOTAL |
| 0 TO 2 YRS | | | | | | | | | | | | | |
| 0 | 4 | . 1 | 3 | | - | 5 | 5 | 181 | 12 | 54 | 50 | | 315 |
| 1 | 20 | 3 | 5 | | 1 | 25 | 14 | 443 | 79 | 71 | 237 | | 898 |
| 2 | 40 | 33 | 19 | 2 | 1 | 66 | 26 | 484 | 153 | 554 | 458 | 13 | 1,849 |
| SUBTOTAL | 64 | 37 | 27 | 2 | 2 | 96 | 45 | 1,108 | 244 | 679 | 745 | 13 | 3,062 |
| 3 TO 5 YRS | | | | | | | | | | | | | |
| 3 | 106 | 76 | 45 | 23 | 13 | 80 | 29 | 448 | 206 | 1,956 | 800 | 82 | 3,864 |
| 4 | 185 | 100 | 45 | 53 | 35 | 126 | 34 | 488 | 188 | 3,576 | 961 | 114 | 5,905 |
| 5 | 318 | 110 | 53 | 126 | 125 | 156 | 58 | 477 | 225 | 6,024 | 632 | 167 | 8,471 |
| SUBTOTAL | 609 | 286 | 143 | 202 | 173 | 362 | 121 | 1,413 | 619 | 11,556 | 2,393 | 363 | 18,240 |
| 6 TO 11 YRS | | | | | | | | | | | | | |
| 6 | 730 | 189 | 56 | 304 | 658 | 205 | 55 | 612 | 210 | 7,201 | 99 | 159 | 10,478 |
| 7 | 899 | 201 | 51 | 560 | 2,286 | 220 | 59 | 614 | 213 | 6,754 | 1 | 171 | 12,029 |
| 8 | 1,197 | 219 | 59 | 895 | 4,945 | 209 | 71 | 716 | 202 | 6,296 | 1 | 173 | 14,983 |
| 9 | 1,259 | 256 | 76 | 1,139 | 7,419 | 239 | 66 | 712 | 195 | 5,147 | | 148 | 16,656 |
| 10 | 1,350 | 227 | 73 | 1,311 | 8,731 | 229 | 73 | 715 | 170 | 3,984 | | 163 | 17,026 |
| 11 | 1,347 | 275 | 72 | 1,545 | 8,867 | 233 | 63 | 699 | 150 | 2,299 | | 145 | 15,695 |
| SUBTOTAL | 6,782 | 1,367 | 387 | 5,754 | 32,906 | 1,335 | 387 | 4,068 | 1,140 | 31,681 | 101 | 959 | 86,867 |
| 12 TO 17 YRS | | | | | | | | | | | | | |
| 12 | 1,246 | 287 | 73 | 1,663 | 8,787 | 195 | 61 | 649 | 161 | 1,444 | | 123 | 14,689 |
| 13 | 1,185 | 349 | 90 | 1,891 | 8,506 | 211 | 69 | 646 | 138 | 899 | | 87 | 14,071 |
| 14 | 1,226 | 298 | 74 | 1,949 | 7,980 | 217 | 53 | 642 | 135 | 533 | | 91 | 13,198 |
| 15 | 1,191 | 340 | 95 | 2,020 | 7,642 | 190 | 77 | 588 | 124 | 360 | | 95 | 12,722 |
| 16 | 1,083 | 318 | 104 | 1,770 | 6,629 | 204 | 63 | 558 | 128 | 241 | | 88 | 11,186 |
| 17 | 877 | 318 | 64 | 1,140 | 5,333 | 178 | 59 | 431 | 130 | 141 | | 74 | 8,745 |
| SUBTOTAL | 6,808 | 1,910 | 500 | 10,433 | 44,877 | 1,195 | 382 | 3,514 | 816 | 3,618 | • | 558 | 74,611 |
| 18 TO 21 YRS | | | | | | | | | | | | | |
| 18 | 629 | 274 | 99 | 574 | 3,429 | 119 | 28 | 269 | 94 | 65 | | 65 | 5,645 |
| 19 | 320 | 253 | 79 | 164 | 601 | 39 | 21 | 75 | 105 | 12 | | 65 | 1,734 |
| 20 | 167 | 248 | 78 | 65 | 134 | 10 | 8 | 39 | 82 | 5 | | 57 | 893 |
| 21 | 150 | 205 | 82 | 31 | 57 | 12 | 3 | 33 | 107 | 2 | | 58 | 740 |
| SUBTOTAL | 1,266 | 980 | 338 | 834 | 4,221 | 180 | 60 | 416 | 388 | 84 | | 245 | 9,012 |

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| Source Form SE-4568Special Education December 1, 1995School Year 1995-1996Students by Diagnostic Category and by Age | | | | | | | | Date: April 5, 1996 | | | | | |
|--|--------|-------|-------|--------|--------|-------|-------|---------------------|-------|--------|-------|-------|---------|
| AGE | EMI | TMI | SMI | EI | LD | HI | VI | POHI | SXI | SPEECH | PPI | AI | TOTAL |
| 22 TO 26 YRS | | | | | | | | | | | | | |
| 22 | 138 | 204 | 95 | 23 | 31 | 8 | 6 | 17 | 82 | • | | 40 | 644 |
| 23 | 109 | 218 | 82 | 11 | 16 | 3 | 5 | 21 | 97 | 1 | | 40 | 603 |
| 24 | 108 | 234 | 86 | 19 | 7 | 1 | 3 | 34 | 73 | 1 | | 40 | 606 |
| 25 | 92 | 231 | . 93 | 18 | 4 | 2 | 5 | 24 | 91 | | | 40 | 600 |
| 26 | 13 | 56 | 21 | - | 2 | | 2 | 2 | 14 | | | 10 | 120 |
| SUBTOTAL | 460 | 943 | 377 | 71 | 60 | 14 | 21 | 98 | 357 | 2 | | 170 | 2,573 |
| STATE TOTAL | 15,989 | 5,523 | 1,772 | 17,296 | 82,239 | 3,182 | 1,016 | 10,617 | 3,564 | 47,620 | 3,239 | 2,308 | 194,365 |
| PERCENT | 8.23% | 2.84% | .91% | 8.90% | 42.31% | 1.64% | .52% | 5.46% | 1.83% | 24.50% | 1.67% | 1.19% | 100.00% |

EMI - Educably Mentally Impaired

TMI - Trainably Mentally Impaired

SMI - Severely Mentally Impaired EI - Emotionally Impaired LD - Learning Disabled

- Hearing Impaired HI -
- Viswally Impaired VI -

POHI - Physically or Otherwise Health Impaired

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SXI - Severally Multiply Impaired SPEECH - Self explanatory PPI - PrePrimary Impaired AI - Austically Impaired

LEGAL BASE AND DEFINITIONS

The legal basis for providing interpreters is found in the Americans with Disabilities Act of 1990 (ADA), The Michigan Handicapper Civil Rights Act of 1976 (PA 220), and the Deaf Person's Interpreter Act of 1982 (PA 204), which are detailed below.

- ADA, Title II, Sec. 202 (PL 101-336) Subject to the provisions of this title, no qualified individual with a disability shall, by reason of such disability, be excluded from participation in or be denied the benefits of the services, programs or activities of a public entity, or be subjected to discrimination by any such entity.
- ADA, Title III Sec. 302 (A) (PL 101-336) General Rule. No individual shall be discriminated against on the basis of disability in the full and equal enjoyment of the goods, services, facilities, privileges, advantages, or accommodations of any place of public accommodation by any person who owns, leases (or leases to), or operates a place of public accommodation.
- 3. PA 220, Article 1, Sec. 102 (PA 220 of 1976) The opportunity to obtain employment, housing, and other real estate and full and equal utilization of public accommodations, public services, and educational facilities without discrimination because of a handicap is guaranteed by this act and is a civil right.
- 4. PA 204, Sec. 3 (PA 204 of 1982) In any action before a court or grand jury where a a deaf person is a participant in the action, either as a plaintiff, defendant, or witness, the court shall appoint a <u>certified interpreter</u> or in its discretion, appoint a <u>qualified</u> <u>interpreter</u>, to interpret the proceedings to the deaf person, to interpret for the deaf person's testimony or statements, and to assist in preparation of the action with the deaf person's counsel.
- 5. PA 204, Sec. 5 (PA 204 of 1982) If a deaf person is arrested and taken into custody for any alleged violation of a criminal law of this state, the arresting officer and the officer's supervisor shall procure a <u>certified interpreter</u> or a <u>qualified interpreter</u> in order to properly interrogate the deaf person and to interpret the deaf person's statements.

NATIONAL REGISTRY OF INTERPRETERS FOR THE DEAF (RID) CERTIFICATION DEFINITIONS

- MCSC Master Comprehensive Skills Certificate: Awarded to an interpreter/transliterator who has held a CSC for a least four years and has met the standards of a CSC at a higher competency rate.
- SC:L Specialist Certificate: Awarded to an interpreter/transliterator who possesses a CSC plus specialized skills to qualify at standards established for interpreting/ transliterating in a variety of legal settings with comprehension of English and signed legal terminology.
- **CSC** Comprehensive Skills Certificate: Ability to interpret/transliterate using either English or American Sign Language in the situation, selecting the preferred communication mode of the hearing impaired individual.
- **RSC CDI-P** Reverse Skills Certificate*: Ability to interpret with working knowledge of American Sign Language and English or transliterate with working knowledge of English and a signed code for English. (Intermediary interpreter/Deaf interpreter)
- CI Certificate of Interpretation

or

- IC Interpretation Certificate: Ability to convey a spoken message from English into appropriate or acceptable American Sign Language for interpretation. Also has the ability to voice the hearing impaired person's message in English.
- CT Certification of Transliteration
- TC Transliteration Certificate: Ability to convey a spoken message from English into manually coded English for transliteration. Also has the ability to voice the hearing impaired person's message in English.
- **OIC:C** Oral Interpreter Certification: Comprehensive: Ability to paraphrase/transliterate a spoken message with or without voice and with natural lip movement for the hearing impaired person. Also has the ability to voice the message of the hearing impaired person for the benefit of the third person.
- **OIC:S/V** Oral Interpreter Certificate: Spoken to Visible: Ability to paraphrase/transliterate a spoken message with or without voice and with natural lip movement for the hearing impaired.
- **OIC:V/S** Oral Interpreter Certificate: Visible to Spoken: The ability to understand the speech and silent mouth movements of a hearing impaired person, and to voice the message for a hearing person.

STATE QUALITY ASSURANCE (QA) LEVELS DESCRIPTIONS

QA LEVEL III Intermediate Skill Level: demonstrated ability to interpret/transliterate communication between hearing and hearing impaired persons with a minimum of 85% accuracy.

Recommended for situations where there may not be an opportunity for the interpreter to stop communication for clarification.

Examples: educational/tutorial, informal meetings and daily living skills, training, public meetings, interviews.

QA LEVEL II Limited skill level. demonstrated ability to interpret/transliterate communication between hearing and hearing impaired persons with a minimum of 75% accuracy.

Recommended for one-to-one or small group situations where the interpreter may or may not have the opportunity to stop communication for clarification.

Examples: Education/tutorial situations, informal meetings and daily living skills training.

QA LEVEL I Restricted skill level: demonstrated ability to interpret/transliterate communication between hearing and hearing impaired persons with a minimum of 60% accuracy.

Recommended mainly for one-to-one situations where the interpreter has the opportunity to stop communication for clarification.

Examples: Social/recreation situations, non technical and informal meetings.

ADMINISTRATION RULES FOR SPECIAL EDUCATION REGARDING INTERPRETERS FOR THE DEAF

The following is a discussion of qualifications for interpreters of the deaf. The criteria can be found in the Administrative Rules for Special Education, R 340.1793(1) which follows:

- (2) An interpreter for the deaf shall be any of the following:
 - (a) A certified interpreter as defined in Act. No 204 of the Public Acts of 1982, being 393.501 et seq. of the Michigan Compiled Laws, and known as the deaf persons' interpreters act.
 - (b) A qualified interpreter as defined in Act No. 204 of the Public Acts of 1982, being 393.501 et seq. of the Michigan Compiled Laws, and known as the deaf persons' interpreters act who has been approved at quality assurance level II or III.
 - (c) A high school graduate or equivalent, with advance training in a community college or degree-granting institution whose training program has been approved by a department.

A certified interpreter, as described in part (a) above, is one who is certified by the Registry of Interpreters for the Deaf. The agency may be contacted at the following address or phone number to obtain certification requirements:

Mr. Clay Nettles, Executive Director Registry of Interpreters for the Deaf 8630 Fenton Street, Suite 324 Silver Spring, MD 20910 (301) 608-0050

Part (b) of R 340.1793(2) refers to a qualified interpreter. This person will have passed a quality assurance test, given by the Michigan Department of Labor, Division of Deaf and Deafened, at quality assurance level of II or III. Information regarding quality assurance testing may be requested from the following source:

Ms. Maureen Wallace, Interpreter Coordinator Michigan Department of Labor Division on Deafness 201 N. Washington Square, Box 30015 Lansing, MI 48909 (517) 649-37777 T/V

Interpreters for the Deaf

Lansing Community College, Mott Community College, and Madonna University offer training programs for interpreters that were approved by the Department (State Board of Education) on April 17, 1990. Candidates for interpreter of the deaf may qualify under part # (c) of R 340.1793(2) by completing a training program offered by one of these institutions.

If a candidate had completed a training program for interpreter for the deaf at one of these institutions before approval of the program by the Department and now wishes to qualify as an interpreter, such candidate should contact the institution of training to determine whether all required coursework has been completed.

On July 1, 1987, when Rule 340.1793 became effective, and since that time, there were personnel hired in the role of interpreter for the deaf who were not able to meet the qualifications of the rule. On August 24, 1988, Dr. Edward Birch drafted proposed procedures for utilizing interpreters for the deaf who have been unsuccessful in meeting the requirements of R340.1793(2) This memo stated that:

The proposed standards for interpreters who have been unsuccessful in meeting the requirements of Rule 340.1793(2) are as follows:

- A. The employing school district shall:
 - Verify that efforts have been made to identify and to hire fully qualified personnel.
 - 2. Submit a yearly letter recommending the interpreter for continued service in the school district.
 - 3. Allow release time for the interpreter to attend training if the B.2 option is chosen.
- B. The interpreter shall:
 - 1. Complete a minimum of six hours of course work per year in interpreter for the deaf training in a community college or a degree-granting institution. (After September 1, 1989, this training must be in a program approved by the State Board of Education, or
 - 2. Demonstrate proof of yearly participation in the Michigan Department of Education sponsored interpreter for the deaf training or training provided by the Division of Deafness.

Continuation of reimbursable status shall be dependent upon the satisfactory completion of the above standards but shall not exceed <u>two</u> years from the date of initial recommendation.

On September 6, 1988, the State Board of Education approved procedures for utilizing interpreters for the deaf who have been unsuccessful in meeting the requirements of R340.1793(2).

The action of the State Board is described in a memo from Donald L. Bemis dated October 5, 1988 (attached), and is very similar to the proposed language.

As indicated in the Birch memo of August 24, 1988, candidates are allowed two years from the date of initial recommendation (by the employer, as an interpreter who has not met the qualifications) to meet the requirements of R 340.1793(2). At this time, some individuals have continued to be employed for two years after the date of initial recommendation by the employer as an interpreter and have failed to meet the requirements of 340.1793(2). The Department of Education, Special Education Services, is currently reviewing the question of continued employment for such unqualified interpreters and/or conditions for continued employment.

INTERPRETERS CODE OF ETHICS

The Registry of Interpreters for the Deaf, Inc. has set forth the following principles of ethical behavior to protect and guide the interpreter, the consumers (hearing and hearing impaired) and the profession, as well as to insure for all the right to communicate.

This code of ethics applies to all nationally certified and state qualified interpreters.

- * Interpreter/transliterators shall keep all assignment-related information strictly confidential.
- * Interpreter/transliterators shall render the message faithfully, always conveying the content and spirit of the speaker, using language most readily understood by the person(s) whom they serve.
- * Interpret/transliterators shall not counsel, advise or interject personal opinions.
- Interpreter/transliterators shall accept assignments using discretion with regard to skill, setting and the consumer involved.
- * Interpreter/transliterators shall request compensation for services in a professional and judicious manner.
- * Interpreter/transliterators shall strive to further knowledge and skills through participation in workshops, professional meetings, interaction with professional colleagues and reading current literature in the field.
- * Interpreter/transliterators by virtue of membership in or certification by the RID, Inc., shall strive to maintain high professional standards in compliance with the Code of Ethics.

INTERPRETER AGENCIES INTERVIEW

Deaf-Hearing and Speech Center, Inc. 19185 Wyoming Blvd. Detroit, MI 48221 (313) 341-4090 Interpreter-coordinator Kathy Tisch QA 111 QA 1 QA II RID DEGREE 3 2 2 9 6 Sign Language Services of Michigan P.O. Box 412 Eastpointe, MI 48021 (810) 778-4188 Interpreter-coordinator Dawn Flanagan QA III RID QA 1 **QA II** DEGREE 11 7 4 19 2 Deaf-Can 2111 Orchard Lake Road Suite #101 Sylvan, MI 48320 (810) 332-3323 Interpreter-coordinator Marcy Colton QAI RID **QA II QA III** 3 8 12 10 Expressions in Sign P.O. Box 7107 Flint, MI 48507-0101 (810) 743-5439 QAI RID QAII **QAIII** 4 3 3 4

All the above agencies, with the exception of one, expressed an overwhelming need for qualified interpreters.

MICHIGAN REGISTRY OF INTERPRETERS FOR THE DEAF

RECOMMENDED FEE SCHEDULE SPRING, 1993

Between the hours of 8:00 a.m. and 5:00 p.m., the recommended hourly rates for interpreter services are as stated below:

| A) al | rates be paid at a | two-hour minimum charge, | portal to portal. |
|-------|--------------------|--------------------------|-------------------|
|-------|--------------------|--------------------------|-------------------|

plus B) round-trip mileage at the rate of \$.29 per mile.

NATIONAL CERTIFICATION

| CSC:L (Legal Specialist Interpreter/Translator Certificate) | To be arranged |
|---|----------------|
| CSL (Comprehensive Skills Certificate) IC/TC (Interpretation Certificate AND Transliteration Certificate, conferred before 7/1/88) CI/CT (Certificate of Interpretation AND Certificate of Transliteration, conferred after 7/1/88) RSC (Reverse Skills Certificate) OR CRI (Certified Relay Interpreter) | \$30.00 |
| ONE (but not two) of the following: either IC OR TC OR CI OR CT | \$20.00 |
| STATE OF MICHIGAN QUALIFIED INTERPRETERS | |
| QAIII (Quality Assurance Level III) <u>Intermediate skill</u> appropriate for most general communication ar education, interviews, employment, and training. Counseling, me and legal situations <u>ONLY</u> if awaiting results of National Certific | edical, |
| QAII (Quality Assurance Level II) <u>Limited skill</u> appropriate for tutorial assistance, education, filling forms, question/answer settings and others in which the interpret has some control over the speed of the communication. <u>NO ME</u> <u>OR LEGAL INTERPRETING.</u> | er |
| QAI (Quality Assurance Level I) <u>Restricted skill</u> appropriate for recreational/social activities, maki appointments, question/answer sessions and others in which the interpreter has a great deal of control over the speed and flow of communication. <u>NO MEDICAL OR LEGAL INTERPRETING</u> | the |

RECOMMENDED FEE SCHEDULE (Con't)

NYSS (Not Yet Successfully Screened)

<u>Very restricted skill</u> appropriate for social situations and areas where accurate communication is not essential. The interpreter should have nearly complete control over the speed and flow of the communication. ABSOLUTELY NO MEDICAL OR LEGAL INTERPRETING.

OTHER RECOMMENDATIONS/EXPLANATION:

<u>ONE</u> interpreter is usually sufficient for assignments described previously for up to two hours, IF at least a fifteen-minute (15) break is scheduled and adhered to.

A <u>TEAM</u> of two or more interpreters should be hired for all situations involving more than two hours, regardless of the length or number of breaks allowed. <u>Each</u> interpreter hired for a team situation should be paid at the full recommended rate OR MORE.

The hourly rates listed previously are the <u>MINIMUM RECOMMENDED rates for</u> <u>each skill level</u>. Individual interpreters may elect to negotiate their hourly rates or special conditions, such as a daily rate, as they feel necessary.

All interpreting assignments outside of "normal business hours" should be paid with the following adjustments:

Weekends and evenings: Hourly rate multiplied by factor 1.5

<u>Holidays:</u> Hourly rate multiplied by a factor of 2.0 or 3.0

\$8.50

OAKLAND COMMUNITY COLLEGE PROPOSED INTERPRETER RATES 1996

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| CERTIFICATION | CURRENT HOURLY RATE | RECOMMENDED RATED |
|------------------------------|------------------------|-------------------|
| Non-certified without degree | 12.00 | 13.00 |
| Non-certified with degree | 13.20 | 15.00 |
| QA1 without degree | 13.20 | 15.00 |
| QA1 with degree | 14.40 | 17.00 |
| QA2 without degree | 14.40 | 17.00 |
| QA2 with degree | 15.60 | 19.00 |
| QA3 without degree | 15.60 | 19.00 |
| QA3 with degree | 16.80 | 21.00 |
| National Certification | 18.00 | 23.00 |

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SUMMARY

The profession of interpreting is becoming a fast and growing field in the United States. Due to the passing of the Americans with Disabilities Act of 1990, there has been more demands for qualified interpreters than ever before.

Based on this assessment there is a clear and well-documented need for more qualified sign language interpreters in Michigan. Increased awareness of the needs of deaf people following the implementation of the 1990 Americans with Disabilities Act may open up more employment opportunities. At the present time employment opportunities, outside the field of education, are more available for part-time or contract work. Existing college and university programs are attracting considerably more students at the Sign Language Studies level than at the Interpreting Training level. It is a demanding profession with a considerable degree of physical and mental stress, but still, a very rewarding career.

REFERENCES

Division on Deafness Maureen Wallace, Interpreter-coordinator

Lansing Community College, Brenda Cartwright, Interpreter-coordinator

Northwestern Michigan College Marguarite Cotto, Discipline Chair

Macomb County Library Services for the Blind and Handicapped Linda Champion

Macomb Intermediate School District, Joyce Sheehy, Consultant for Hearing Impaired

United Way Karen Carotta, L.I.N.K.

United Way Dan McDougall

Michigan Rehabilitation Services Cheryl Emory, Vocational Rehabilitational Counselor

Oakland Intermediate School District Sandra Robison

Mott Community College Stephanie Jo Naeyart, Coordinator Interpreter Training Program

Deaf-Can! Marcy Colton, Interpreter-coordinator

East Hills Middle School - Hearing Impaired Center Program Nancy Mosher, Educator

REFERENCES Con't

Michigan Department of Education - Office of Special Education Ted Beck, Supervisor

Deaf-Hearing and Speech Center Kathy Tisch - Interpreter-coordinator

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Sign Language Services of Michigan Dawn Flanagan - Interpreter-coordinator