DALNET FOCUS Session with Wayne State University Unit Heads
August 10, 1995

Summary of comments/suggestions made:

1. *What concerns or suggestions do you have about our current DALNET services, including training, communications, and technical support?*

    Training:

    -- re-establish systematic training program schedule for WSUL staff;
    -- LUIS training should be given to all full-time and part-time staff/students;
    -- Staff mode training should be given to all librarians and to all staff who use staff mode records (very important).

    Communications:

    -- distribute an overall schedule of NOTIS hours, including the holiday schedule. Mention that the second weekend is reserved in case the C&IT needs to do maintenance, which might result in NOTIS being late on Sunday morning;
    -- continue to remind people on PROFS of the holiday schedule close to each holiday;
    -- continue use of PROFS distribution list for system problems when PROFS is up; call Circulation/Reference desks when notice could not be given in advance or PROFS is down.

    Technical Support:

    -- need strategy for replacing/upgrading equipment, including timeline and funding, e.g., replacing dumb terminals with PC's, wiring/connectivity.

    Other:

    -- new ID's need to be provided faster; 2-3 days turnaround time is desirable;
    -- ID's need to be available for each Unit to be used as temporary student ID's until student ID's are received.

II. *What DALNET Online System enhancements do you need most within the next few years while we do our long range planning?*

    Location-Based Catalogs (very important):

    -- location-based capability should also exist for "hook to holdings" display.

    Hook to Holdings (very important):
    -- local holdings need to display first; patrons assume item is not held locally if other libraries' holdings are first.

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Databases:

-- search engine improved, e.g., search engine for CD-ROM
   versions of ERIC and PsycInfo are better than NOTIS MDAS;
-- Wilson record loader needs to handle analytics, e.g., for
   Library Literature;
-- record loader needs to handle "Books and Chapters" for
   PsycInfo;
-- need downloading capability;
-- Beilstein and Medline access from LUIS PC's;
-- DPL's TIP database would be useful at WSU.

Serials Check-in:

-- needs to be improved to display better information
   regarding status of particular issues.

Full-Text:

-- DocDirect.

Reports:

-- need improved reports for collection development and
   Technical Services;
-- determine needs of libraries and develop reports that are
   of common interest;
-- Recent Acquisitions Lists should be online.

Other:

-- DPL's holdings added to GovDoc records.

PACLINK, i.e., Z39.50 Links:

-- MRLT libraries should be included in "global" search; first
   WSU materials--then DALNET and MRLT together;
-- OCLC FirstSearch;
-- area non-NOTIS libraries, e.g., U of M's Law and Business
   Libraries, UDM's Law Library, U of M Dearborn;
-- Lexis/Nexis;
-- NOTIS sites, e.g., University of Windsor and Eastern
   Michigan University;

-- area Satellite Campuses, e.g., Western Michigan
University's in Troy, MSU Business Center.

III. *How do you think our cooperative efforts built around a shared
online catalog can best benefit your institution and your
library users?*

DALNET's Vision:

-- unique, local needs exist, e.g., local servers, particular
search engines;
-- need overarching system to link various pieces and provide
needed security.

Partnering/service contracts/cooperation beyond online system:

-- these should be explored, including the economic
considerations;
-- need to learn more about DALNET institutions and what we
can offer each other.

Collection Development:

-- have responsibility tied to collections; need to be able to
rely on each other.

Staff development:

-- share expertise, audience, outside speakers, costs.

Reciprocal Borrowing:

-- if can get past the political boundaries, all DALNET
patrons should be able to use reference services and
borrowing without cumbersome structure.

Purchase CD-ROMs/Data Files:

-- joint purchase with broad licensing agreements to get the
most advantageous price.

Adding DALNET partners:

-- determine libraries most beneficial in our shared OPAC;
-- extend to "for profit" libraries and those outside the
metropolitan area, if possible.

**Relationship with MRLT Libraries and others in Detroit area
and state:**

-- identify their future directions; is the OhioLink model
   desirable?;
-- identify areas for cooperation among MRLT libraries;
-- identify opportunities for broader cooperation.

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