

# **DALNET HORIZON ACCEPTANCE TESTING PROCESS**

## **1. Checklist to use for Horizon testing**

- a. Compile the input sent to Scott from Committees and libraries and merge it into the checklist
- b. Use the checklist as the evaluation instrument
- c. Check the contract for clarification of features included in Horizon
- d. This testing is NOT to include data conversion

## **2. Who will be responsible**

- a. Testing by Groups 1 and 2 of DALNET libraries, plus a community college (UDM, Botsford, WSU, DPL and a community college)
- b. Functional testing will be done by Anaclare and Adriene (WSU/DALNET) and Willy and Jennifer (DPL)—Horizon trainers
- c. Evaluation of results done by representatives from the libraries plus the staff who did the functional testing
- d. Scott and Louise will clarify with epixtech who the vendor contacts will be for this process.

## **3. Procedure for testing**

- a. Each library participating will go through the checklist with their staff and respond to the items with:  
yes  
yes, but (explain)  
no  
don't use (means their library doesn't use that feature)
- b. Tally the responses
- c. Identify problem areas from the tally, including:  
any no's—ask the functional testing group to verify that it doesn't work  
yes, but's—ask the functional testing group to doublecheck
- d. Notify epixtech to remedy the problems (30-90 remedy period per contract)

## **4. How to evaluate results and determine payment**

- a. Determine if there are major problem areas, e.g., broadcast searching in WebPAC
- b. Evaluate the remaining no's after the remedy process and make a judgement as to their impact
- c. Evaluation group will give list of "showstoppers" to the Steering Committee

- d. The Steering Committee will report to the DALNET Finance Committee on the results.
- e. The DALNET Finance Committee will recommend negotiations with epixtech (formerly Ameritech) to the Board or Board designees (e.g., negotiating team)

**5. Timeline for this process**

- a. January 10—propose plan to Steering Committee
- b. Feedback to Scott on the checklist due after Midwinter ALA
- c. Compile the checklist with the input by end of January
- d. Groups 1 and 2 go through the checklist during first two weeks of February
- e. Identify the problem areas and test the no's during last two weeks of February
- f. Send list of no's to epixtech for remedy by end of February
- g. 30 – 90 day remedy period
- h. Evaluation of results to the Steering Committee in 2 weeks
- i. Steering Committee report to the Finance Committee in 2 weeks
- j. Finance Committee report to the Board in 2 weeks

L. Bugg for subcommittee including Debbie Adams, Randy Call, Phyllis Jose, and George Libbey

L. Bugg/cmz  
Jan. 10, 2000