2008/2009

Annual Report

The Detroit Area Library Network

DALNET Office

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Overview

By definition, a consortium is a group that forms to undertake an enterprise beyond the resources of any one member, a partnership; for the past 25 years DALNET has worked to fulfill its mission as a community of libraries working together to advance research and learning while benefiting from shared resources. As we look to the future we will continue to work together as we strive to fulfill our vision for all DALNET libraries to be valued by people as readily accessible and always useful places to go for information.

In Fiscal Year 2008/2009 the consortium laid a foundation for moving ahead in the future. Final plans for completion of the DALNET Union Catalog were worked on, with a project end date set for January 2010. With this work finished, the consortium will be better able to keep pace with technology infrastructures, new member implementations, and other DALNET-wide projects.

The DALNET Board spoke with a unified voice in response to Michigan EXECUTIVE ORDER No. 2009-36: ABOLISHING THE DEPARTMENT OF HISTORY, ARTS, AND LIBRARIES. In its letter to the state, the Board demonstrated the need for continued funding to maintain access to the resources that are available to all citizens of Michigan is essential for educating our citizens and ensuring a successful economic transition for our state.

Consortium members were pleased to welcome new member institution Adam Cardinal Maida Alumni Library in January 2009. This new member brings a unique collection to the shared resources of DALNET and strengthens the continued growth of our diverse community. Even in the current downturn for the Michigan economic environment the consortium continues to perform.

Strategic Directions

Mission

"DALNET is a community of libraries working together to advance research and learning with an exemplary resource sharing program and innovative use of technology."

Vision

"DALNET libraries are valued by people as readily accessible and always useful places to go for information."

Values

-Cooperative library networking

-Collaborative Relationships

-Diverse multi-type membership

-Innovative change

-Progressive leadership

Goals

-End-user support

-Resource sharing

-Member support

-Effective governance

Finance: Revenues and Expenses

Although there were some overages in line items for the annual operating budget, due to several cost saving measures and additional revenue the overall net income for the consortium was positive in FY 2008/2009.

Revenue, membership fees:	$522,484
Revenue, capital contributions:	$19,005
Revenue, reallocations from FY 2007/2008	$33,830
Total Revenue for FY 2008/2009	**$575,319**

Expenditures, annual operating budget:	$525,064
Expenditures, Program Initiative Reserve (DALNET member grants):	$38,370
Total Expenditures for FY 2008/2009	**$563,434**

Summary: Equipment Procured (Highlights)

DELL Server, Quad Core Xeon processor, 2.5GH, (for Web Reporter)	$2,364
Server rack mount	$250
DELL Optiplex 960, desktop machine (for G. Marck)	$1,187
PSC TopGun PT2000 Wireless Barcode Scanners (quantity 4)	$320
Ion Tape2PC USB cassette deck (for DALNET Digital Lab)	$118

Summary: Marketing

Marketing efforts this year focused on promotion of the DALNET Program Initiative Reserve member grants and associated projects. Each grant recipient was required to include a statement referencing DALNET funding on all published materials. In addition, grant recipients were instructed to include the DALNET logo, as supplied by the DALNET office, on all published materials. Online information for the programs/projects included a link to the DALNET homepage. DALNET grant programs/projects were also promoted via online mailing lists.

The DALNET web site was updated to include a "site search" feature and all DALNET brochures and other marketing information were updated on the site. The site was also used to provide online registration for events, including two training sessions open to the public. To improve DALNET visibility on the Internet, a custom Google Map of DALNET member institutions was created. A DALNET YouTube account was created as a means to group DALNET member videos and for further promotion of DALNET projects.

Additionally, DALNET personnel promoted DALNET through presentations and professional service in the greater library community. More information is included near the end of this report, under Summary: Employee Highlights.

Summary: Projects

At the forefront of work for the consortium was the DALNET Union Catalog project. As planned, the addition of records to the union catalog was completed for Oakland County Library, Walsh College, Rochester College, Wayne County Community College District, Marygrove College, Oakland Community College, and Macomb Community College. Records for new member Adam Cardinal Maida Alumni Library and new location Beaumont Grosse Pointe were also loaded to the shared system. Corresponding new HIP/OPACs were also configured for these members. Consolidation of HIP/OPAC indexing was completed for all

members to realize the benefits of a shared OPAC implementation.   Preparation of system records for test loads to MeLCat was begun.

Program Initiative Reserves, grants awarded:

Recipient Member	Project	Award Amount
Wayne State University	Jacob Lawrence Traveling Art Exhibit	$11,245
Arab American National Museum	The Big Read: The Thief and the Dogs	$10,150
University of Detroit Mercy	Digital Folklore Archive	$16,975

More project highlights are included near the end of this report, under Summary: Employee Highlights.

Summary: Shared ILS Statistics

Circulation Transactions in Horizon	159,004
HIP OPAC Use (Unique visits)	382,342
Holdings (Copy and Item records)	1,785,351
System Locations in Horizon	62
Number of Client Installs of Horizon (on local computers)	274

Summary: Events and Training

The following groups were active and held meetings in FY 2008/2009: Board of Directors, Executive Committee, Project Managers, Authorities Task Force, Digital Archive Repository Task Force, and the MeL MARC Records Task Force.

The DALNET office continued to focus on two means of training delivery: consortium-wide training sessions and on-site institutional visits to deliver training customized to member needs. Key training areas were related to staff use of the new union catalog. Additional training sessions were open to the general library community and included training for use of Micromedex (a commercial medical prescription database) and training for use of Detroit Public Library's TIP Database.

A DALNET Holiday Open House was held on December 5, 2008, attended by staff members from various member libraries. Hors d'oeuvres and refreshments were served, and tours of the DALNET offices were given.

Summary: Help Desk

341 help desk issues/cases were closed in FY 2008/2009, including work in the following highlighted areas, among others:

-New Items lists for member institutions

-HIP/OPAC configuration, and software customization

-e-Book MARC record loads

-WorldCat holdings updates

-Horizon Ad Hoc statistical reports

-Custom Horizon views for cataloging, circulation, and acquisitions

-Horizon Custom Reports folder

-Borrower import loads

-Custom cataloging "workforms" in Horizon

-Horizon MARC record Syntax and Validation maintenance

To assist with after-hours emergencies a new DALNET emergency phone system was also implemented.

Summary: Employee Highlights

Mr. Steven K. Bowers worked to represent and present DALNET to the greater library community through various venues. He was an invited guest blogger for LISnews.org in August 2009 and the consortium was promoted in this national forum. He presented *Experimenting with the OPAC* at the national COSUGI annual conference for customers of SirsiDynix, vendor of the Horizon system. Bowers also co-presented *Making History with YouTube and the OPAC: Martin Luther King, Jr. Historic Speeches and Interviews* at the Michigan Library Association annual conference with DALNET's former student volunteer, Ms. Patricia Lewis, a graduate of the Wayne State University School of Library and Information Science. In summer of 2009, Bowers was elected president of the Michigan Users' Group (MUG) for SirsiDynix.

Mr. George Marck continued to serve as project lead for the union catalog project. In addition to completing all planned records loads to the system, prior to adding each library to the union catalog he also completed several data manipulation tasks and creation of custom data fields for various members. He was responsible for ensuring HIP/OPAC service continuity and re-indexing. He also completed several on-site client installs and performed trouble shooting for

members. As part of the transition to the shared system he also worked on numerous reports for member data statistics. Additionally, he completed preventative maintenance on all servers, and a reinstall and rebuild of all test databases.

Ms. Kristy Wells continues to assist with preparation of documentation for training delivery. She also assists with union catalog training and has produced foundation materials for Reserves module training in Horizon. She maintains the DALNET news blog and continues to develop new means of promoting consortial communications, such as the custom Google Map of DALNET member institutions that she created this year. She assisted in the development and maintenance of a system reporting schedule. She completed data input for all members added to the union catalog, including the addition of all indexing maps for the catalog, and OCLC holdings updates for members. Additionally she maintained "Typo of the Day" spell-check corrections in the union catalog, and she selected and/or cataloged over 130 free online resources for the consortium.

Ms. Cathy Wolford provided a leadership role on the Authorities taskforce and in other groups that she has worked with, including serving as chair of the Project Managers. This year she established the importance of her role in on-site training delivery for members. She was the lead worker in completing configuration of member OPACs for the union catalog. Beyond her formal work for DALNET, Ms. Wolford continues to excel in her service to the profession; she served as an elected board member for the Michigan Library Consortium and chaired the Michigan Library Association Volunteer Committee for the MLA Annual conference. She completed service on the Special Library Association Committee on Cataloging and was appointed as a liaison between academic libraries and the association. Additionally, Ms. Wolford represented the consortium as a workshop presenter for the Michigan Library Association, demonstrating how she created a custom OCLC interlibrary loan group for DALNET members.

DALNET Executive Committee FY 2008/2009

Board Chair

Dr. Jon Campbell
 Director of the Vollbrecht Library at Walsh College

Board Vice-Chair

Ms. Laura Mancini
 Director of Library Services, Oakland County Libraries

Board Secretary

Ms. Maria Ketcham
 Head Librarian, The Detroit Institute of Arts

Executive Committee Member At Large

Ms. Crystal Agnew
 Information Technology Librarian, Marygrove College Library

Executive Committee Member At Large

Ms. Margaret Auer
 Dean, University Libraries, University of Detroit Mercy

Executive Committee Member At Large

Ms. Mary Ann Sheblé
 Dean of Libraries, Oakland Community College

Executive Committee Member At Large

Ms. Karen Tubolino
 Administrative Librarian, John D. Dingell VA Medical Center

Fiscal Agent Representative

Dr. Sandra Yee
Dean, University Libraries, Wayne State University

Board Treasurer

Ms. Rachel Beatty
Associate Director of Library Business Affairs, Wayne State University

Executive Director

Steven K. Bowers
Director, Detroit Area Library Network